

Data Sources Assemble! Getting Cross Channel Audience Insights





- Funds research to treat Multiple Myeloma
- 75+ clinical trials
- 10 drugs brought to market

How can I support?

Participate in MMRF sponsored athletic events ranging from 5Ks to Escape to Alcatraz Triathlon to trekking through Iceland!

themmrf.org/get-involved/join-an-event/

Survey Says?

Big Data (noun):

extremely large data sets that may be analyzed computationally to reveal patterns, trends, and associations, especially relating to human behavior and interactions.



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extremely large data sets that may be analyzed computationally to reveal patterns, trends, and associations, especially relating to human behavior and interactions.

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	1 - 50 of 326	



Title Tags Meta Descriptions **Meta Descriptions** Meta Data Length Meta Data Length Number of Keywords Number of Keywords Mobile vs. Desktop TV 100+ Data Points **20+** Sources & Tools **Competitor Market Share** Meta Descriptions Meta Data Length Number of Keywords **Cost Per Click**

Mobile vs. Desktop **Competitor Market Share** Meta Descriptions Meta Data Length Number of Keywords

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Title Tags Meta Descriptions Meta Descriptions **SERP** features **SERP** features Meta Data Length Meta Data Length Jumber of Keywords Number of Keywords Mobile vs. Desktop Conversions Conversions ` Mobil 100+ Data Points ons _inks 20+ Sources & Tools Bounce Rate Sessio inte Lengt

· Cost Pe



What are we missing by focusing on the foreground and not the big picture?



A baby in a cannon? WTF!?

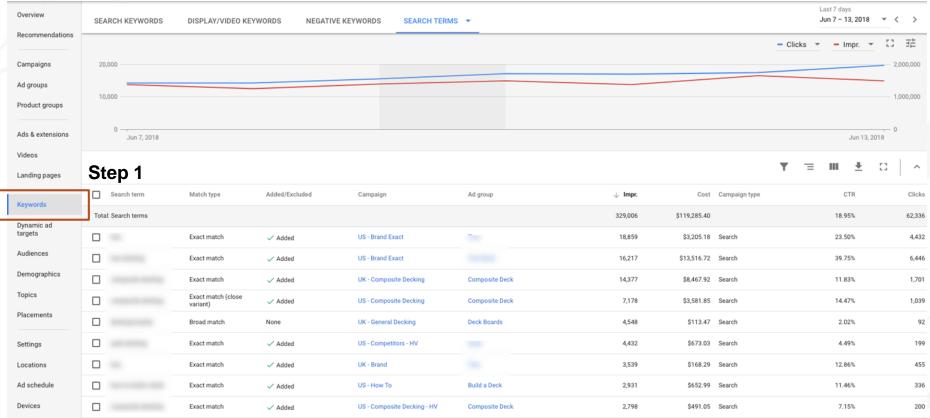
We will touch on:

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- Most useful data points for integration
- Joining and mining data sets for audience insights
- Best tools for the job

Gathering the Data







Overview	SEARCH KEYWORDS	DISPLAY/VIDEO KEY	YWORDS NEGATIN	VE KEYWORDS SEARCH TERM	s - Step 2				Last 7 days Jun 7 – 13, 2018	~ <	>
Recommendations								- Clicks	- Impr.	0 8	1 L
Campaigns	20,000									2,000),000
Ad groups	10,000									1,000	0,000
Product groups											
Ads & extensions	0								Jun 13,	0 2018	
Videos								T 3	. III ±	0	^
Landing pages											
Keywords	Search term	Match type	Added/Excluded	Campaign	Ad group	\downarrow Impr.	Cost Campaign	type	CTR		Clicks
Dynamic ad	Total: Search terms					329,006	\$119,285.40		18.95%		62,336
targets		Exact match	✓ Added	US - Brand Exact		18,859	\$3,205.18 Search		23.50%		4,432
Audiences		Exact match	✓ Added	US - Brand Exact		16,217	\$13,516.72 Search		39.75%		6,446
Demographics		Exact match	Added	UK - Composite Decking	Composite Deck	14,377	\$8,467.92 Search		11.83%		1,701
Topics		Exact match (close variant)	✓ Added	US - Composite Decking	Composite Deck	7,178	\$3,581.85 Search		14.47%		1,039
Placements		Broad match	None	UK - General Decking	Deck Boards	4,548	\$113.47 Search		2.02%		92
Settings		Exact match	✓ Added	US - Competitors - HV		4,432	\$673.03 Search		4.49%		199
Locations		Exact match	✓ Added	UK - Brand		3,539	\$168.29 Search		12.86%		455
Ad schedule		Exact match	✓ Added	US - How To	Build a Deck	2,931	\$652.99 Search		11.46%		336
Devices		Exact match	✓ Added	US - Composite Decking - HV	Composite Deck	2,798	\$491.05 Search		7.15%		200
*											



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Performance			
V Impr.	Cost	CTR	Clicks
X Avg. CPM	X Avg. pos.	Interaction rate	
X Avg. cost	X Avg. CPE	Engagement rate	
Avg. CPC			You have to stop
Conversions			
Conversions	Cost / conv.	Conv. rate	Conv. value
Conv. value / cost	Conv. value / click	Value / conv.	

Performance				
Impr.	Cost	CTR	Clicks	
Avg. CPM	Avg. pos.	Interaction rate	Interactions	
Avg. cost	Avg. CPE	Engagement rate	Engagements	
Avg. CPC				
Conversions				
Conversions	Cost / conv.	Conv. rate	Conv. value	
Conv. value / cost	Conv. value / click	Value / conv.		

Google Analytics - Landing Page Report

Primary Dimension: Landing Page Content Grouping: none - Other -

Plot Rows Secondary dimension							٩	advanced	0 = 1 iii
	Acquisition			Behavior			Conversions All Goals 🔻		
Landing Page ?	Sessions 🕐 🤟	% New Sessions	New Users ?	Bounce Rate	Pages / Session	Avg. Session Duration	Goal Conversion Rate	Goal Completions	Goal Value 🕜
	47.85% ≜ 64,562 vs 43,667	18.86% ≜ 48.78% vs 41.04%	75.74% 	22.15% ♠ 40.70% vs 33.32%	12.99% ≜ 1.86 vs 1.65	6.53% ♠ 00:01:44 vs 00:01:37	3.19% ♠ 3.50% vs 3.39%	52.56% ≜ 2,261 vs 1,482	53.36% \$107,468.00 vs \$70,074.00
□ 1. / Æ									
Jun 1, 2018 - Jun 12, 2018	37,617 (58.26%)	37.82%	14,226 (45.17%)	24.04%	1.85	00:01:54	0.90%	338 (14.95%)	\$17,230.00 (16.03%)
Jun 1, 2017 - Jun 12, 2017	26,125 (59.83%)	21.39%	5,588 (31.18%)	16.03%	1.51	00:01:51	0.63%	164 (11.07%)	\$8,800.00 (12.56%)
% Change	43.99%	76.81%	154.58%	49.94%	22.10%	2.34%	43.13%	106.10%	95.80%
□ 2.									
Jun 1, 2018 - Jun 12, 2018	1,666 (2.58%)	54.50%	908 (2.88%)	74.61%	1.38	00:01:30	0.12%	2 (0.09%)	\$40.00 (0.04%)
Jun 1, 2017 - Jun 12, 2017	0 (0.00%)	0.00%	0 (0.00%)	0.00%	0.00	00:00:00	0.00%	0 (0.00%)	\$0.00 (0.00%)
% Change	∞%	∞%	∞%	∞%	∞%	∞%	∞%	∞%	∞%
□ 3 .									
Jun 1, 2018 - Jun 12, 2018	1,557 (2.41%)	61.14%	952 (3.02%)	80.09%	1.48	00:01:05	0.39%	6 (0.27%)	\$272.00 (0.25%)
Jun 1, 2017 - Jun 12, 2017	0 (0.00%)	0.00%	0 (0.00%)	0.00%	0.00	00:00:00	0.00%	0 (0.00%)	\$0.00 (0.00%)
% Change	∞%	∞%	∞%	∞%	∞%	∞%	∞%	∞%	∞%



Google Search Console

Status > Performance Search type: Web 🍃 = + NEW Average position 517K 6.87M 7.5% 10.2 \bigcirc CPC Vol Comp ↓ Clicks CTR Oueries Impressions 51,801 402,319 12.9% 49.592 223.299 22.2% 7,730 17,633 43.8% 6,108 181,534 3.4% 5,658 20,325 27.8% 4,305 14,901 28.9% 4,262 21,539 19.8%

Assssembleee!







Find the common column across data sets

Adwords	Organic Rankings	Google Analytics	Search Console
Search query (keyword)	- Keyword	Landing page	Keyword
Clicks	Rank	Sessions	Clicks
Conversions	Search Volume	Bounce rate	Impressions
Impression	URL	Conversions	Click through rate
Cost			



You now have one large table

Without the hassle of vlookups or pivot tables!

Adwords/ Organic Report	Adwords	GSC	Organic	Report	Adwords		GA/Organic Report	GA			
Keyword	Paid Conversions	Organic CTR	Rank	Search Volume	Cost	Paid CVR	Landing Page	Organic Session s	Bounce Rate	Organic Conversions	Organic CVR
"Digital Marketing"	4	5%	3	301k	\$400	.4%	seerfest.com	100	50%	20	20%

Align your SEO, PPC, analytics, and user behavior data sources to:

- answer common business questions
- challenge assumptions
- operationalize insights
- deliver a superior experience for your audience



Visualizations to Mine the Data



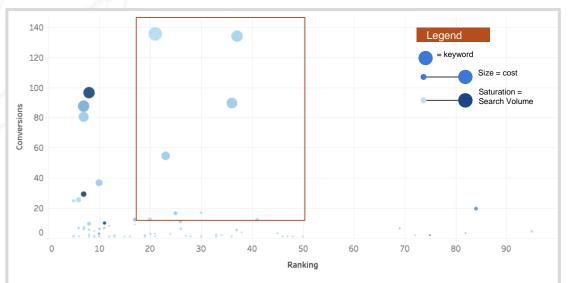
Business Question: Can potential customers find me if I stop running paid?



Search Query + Organic Rankings Export

Adwords	Organic Rankings
Search query (keyword)	 Keyword
Clicks	Rank
Conversions	Search Volume
Impression	URL
Cost	

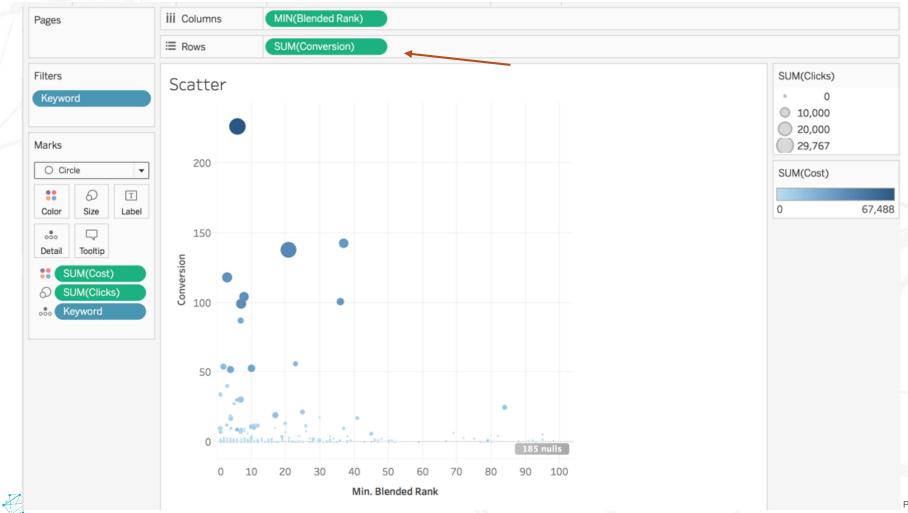


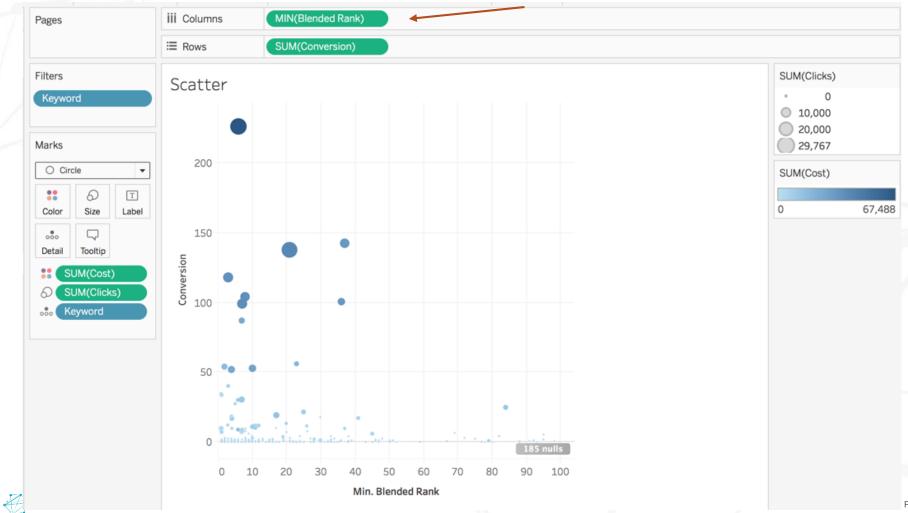


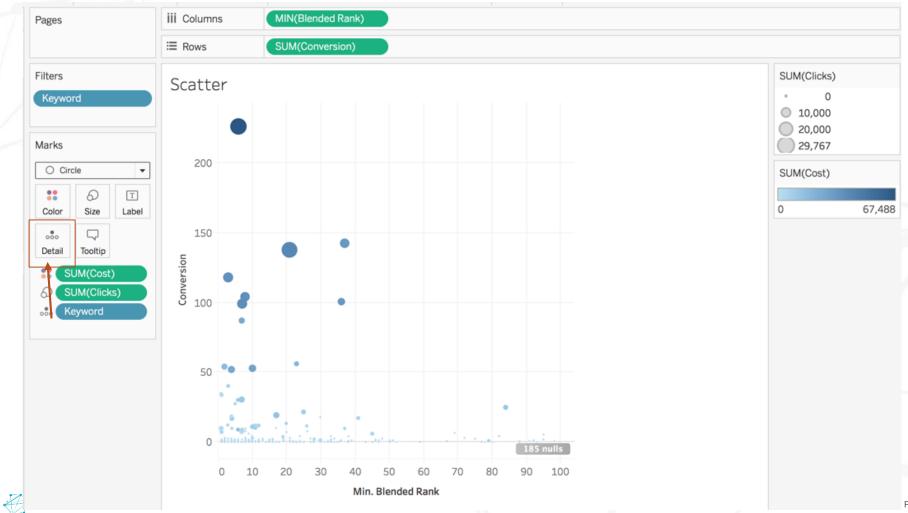
Keyword	Organic Ra	Cost	MTA Signup	Search V 🗐	Avg. CTR
Cloud computation	7	\$10,975.89	30	27,100	1.34%
cloud computing	6	\$67,487.91	226	27,100	1.64%
cloude computing	7	\$401.19	0	27,100	1.66%
clouding computing	11	\$2,360.28	12	27,100	1.92%
clouds computing	8	\$38,306.38	104	27,100	1.51%
the cloud computing	5	\$846.12	1	27,100	1.93%
web host	10	\$2,025.15	4	27,100	1.92%
web hosting	8	\$244.63	0	27,100	3.22%
virtual desktop infrastruc	78	\$0.00	0	18,100	0.00%
website hosting	10	\$596.40	0	14,800	3.21%

Total Cost
\$562,038.58
Total Conversions
1,486

Look at high converting keywords with low organic visibility to identify gaps where your high purchase potential audience won't be able to find you if pull back on paid







Now What?

- Create pages for topics where conversions are high, but organic rankings are low or non-existent
- Perform a striking distance analysis to move high converting keywords to page 1



IRL Example

Improve Organic Visibility: "Infrastructure as a Service (IaaS)"

Current State:

- <u>Gartner's</u> Infrastructure as a Service (IaaS) Magic Quadrant
- ranks organically in position of for "infrastructure as a service" (2,900 MSV) and position for "laaS" (12,100 MSV) with the above linked press release
- does not have a dedicated landing page for laaS
- When users conduct related searches, they look for laaS

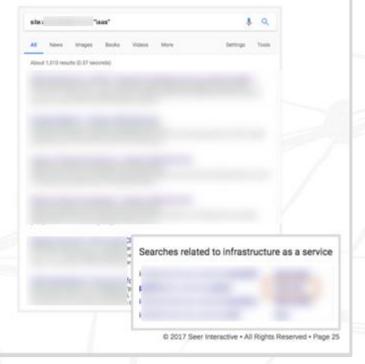
Recommendations:

 Develop an IaaS solutions page that is linked from the <u>Types of Cloud Computing</u> page

Impact:

0

- Estimated 19,756 additional annual organic sessions
- Estimated 395 additional annual organic conversions*

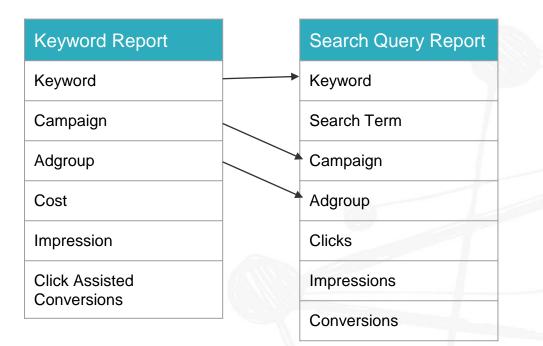




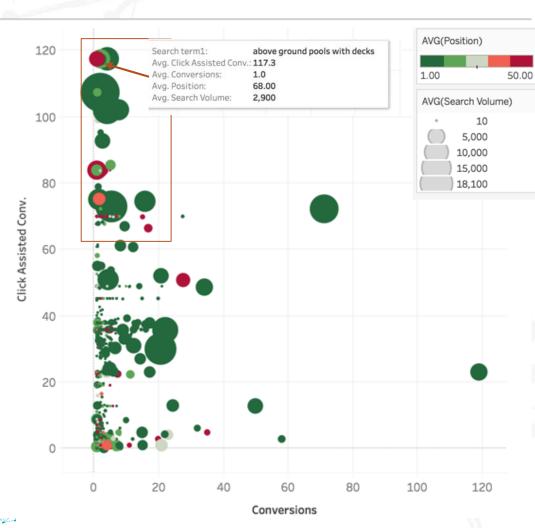
Business Question: What pages should be focused on converting visitors versus guiding them?



Keyword Report + Search Query Report

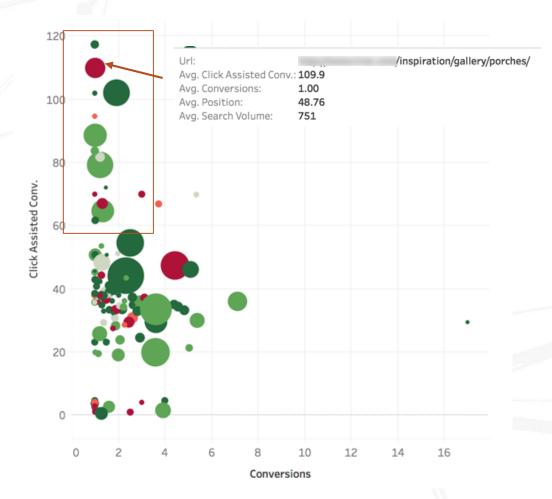






Look at keywords with HIGH click assisted conversions and LOW conversions

Do we need more content to support the user journey?



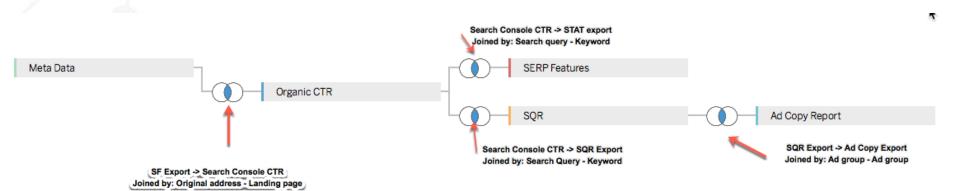
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Look at landing pages associated with keywords with HIGH click assisted conversions and LOW conversions for additional content opportunities

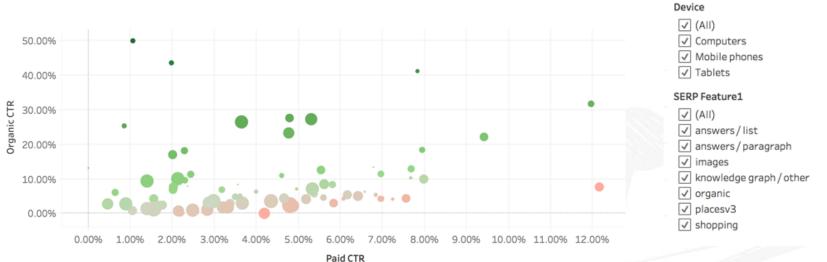
Conversely, LOW click assisted conversions and HIGH conversions indicate CRO opportunity

Business Question: What language is resonating with our audience and does it differ by channel?

ALL the Exports



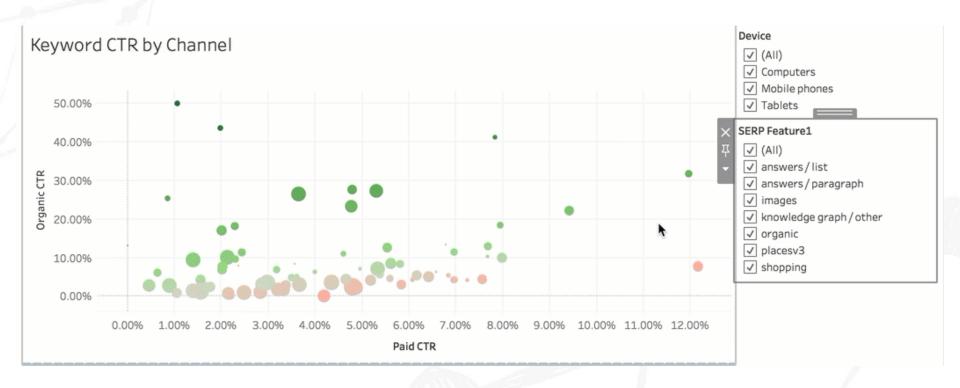
Keyword CTR by Channel



Avg. Paid CTR

Avg. Organic CTR

Search Query	Computer	rs Computers
deck planning	26.519	6 3.65%
Paid Ad Copy		Organic Ad Copy
Decking Options	Decking, Create An Oasis In Your Backyard., See Our	
Trex® Composite Decking, Durable, Beautiful, & Eco-Friendly, Composite Decks. View Your Options. Plan Your Deck Design, Eco-Friendly Decking, Railing &, More! Variety of Colors & Patterns. Plan Your Deck Design, Durable & Luxurious Composite Decks, Railings & More! View Your Options.		Deck Design Tool Virtual Online Deck Designer & Planner Trex, Design your deck in 3D with our virtual deck designer. Print out a list of parts for your unique design.





"deck planning"

	Avg. Organic CTR	Avg. Paid CTR	
Search Query	Computer	rs Computers	
deck planning	26.519	6 3.65%	
Paid Ad Copy		Organic Ad Copy	
Decking Options	e Decking, Create An Oasis In Your Backyard., See Our		
Trex® Composite Decking, Durable, Beautiful, & Eco-Friendly, Composite Decks. View Your Options. Plan Your Deck Design, Eco-Friendly Decking, Railing &, More! Variety of Colors & Patterns. Plan Your Deck Design, Durable & Luxurious Composite Decks, Railings & More! View Your Options.		Deck Design Tool Virtual Online Deck Designer & Planner Trex, Design your deck in 3D with our virtual deck designer. Print out a list of parts for your unique design.	

Now What?

- Perform user SERP testing
- Make ad copy updates
- Make meta updates
- Decide whether to do mobile audits or and pages needing mobile improvement
- Spot opportunities for PLAs
- Earn Answer Box or PAA placement



IRL Example

Increase Organic CTR: Incorporate Value Oriented Language

Current State:

- Cloud storage keywords containing "cheap" averaged a 9.55% CTR
- Cloud storage keywords containing "cheap" averaged a 12.60% conversion rate
- Cheap is not used in any titles, meta descriptions, or copy. While this makes sense from a branding perspective, value is an important driver for cloud storage customers

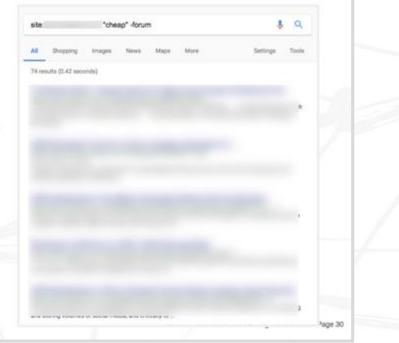
Recommendations:

- Utilize value oriented language in page meta descriptions and titles to increase organic CTR. Consider: inexpensive, cost efficient, competitive rates
- Utilize value oriented language in CTAs to increase CVR

Impact:

100

- Estimated 857,446 additional annual organic sessions
- Estimated 17,148 additional annual organic conversions*



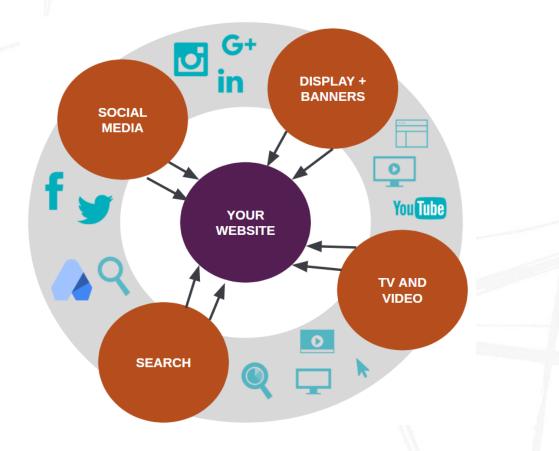


Feeling Fancy?



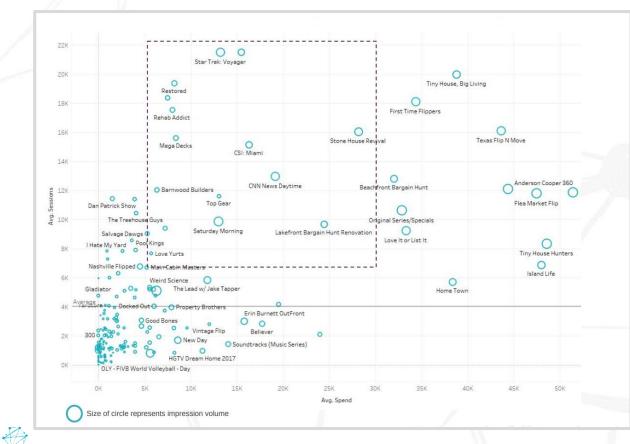


Measure TV Ad Effectiveness



Aniqa Anwar bit.ly/2HWhnvO

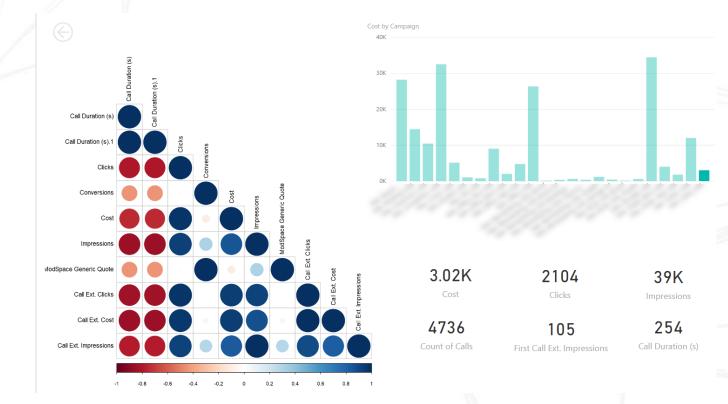
Connect TV Data to Website Data





Aniqa Anwar bit.ly/2HWhnvO

Identify PPC Campaign Outliers with R



Tracy McDonald

Tools of the Trade





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Getting Started with Power BI



Pros

- Free!
- Available to Mac owners through turbo.net or Parallels
- 45 native connectors to different data sources
- Transform data much like Excel (drawback to Tableau)
- Slick R integration
- Natural language querying

Cons

- Does not perform many to many joins
- Difficult to see dashboards when presenting
- Visualizations limited to showing 3,500 data points



Getting Started with Tableau



Pros

- Performs many to many joins
- 25% faster than PBI
- Renders up to 800 million data points
- 67 native connectors to different data sources
- Incredibly active community

Cons

- Costly
- Formatting column titles and axis names is unwieldy



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Thanks! Say hi @kpo_tweets

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